



Amberlea

Bed & Breakfast  Swanage

36 Victoria Avenue,
Swanage,
Dorset,
BH19 1AP

01929 426213

Welcome to Amberlea Guest House

Due to Covid19, we would like to draw your attention to new policies and procedures we are asking all our guests to comply with. These are to ensure the safety and comfort of all our guests.

The following make up the terms and conditions of your stay. Non-compliance may result in the management terminating your stay (without refund) and asking guests to leave. This is to ensure everyone remains as safe as possible, including your family members and ours.

All guests, without exception, must use hand sanitiser, each and every time on entering the building.

Social distancing must be followed inside the house and in the surrounding areas including car park and gardens.

No additional people may enter the house, only named guests staying may enter.

During this time breakfast is to be taken in your bedroom and will consist of a pre-ordered continental hamper, ordered the night before. There will be the option to write, email or text the details of your required breakfast. We will be unable to provide a cooked breakfast until further notice. We still need to be made aware of any allergies that you may have, please inform us when you book breakfast. Please leave breakfast and used crockery and cutlery in your breakfast hamper.

Rooms will be serviced on day of arrival and on the third, fifth and seventh day. Tea, coffee and milk replenishments will arrive with your breakfast.

Due to the additional cleaning of communal areas, there will be no guests allowed in the house between 11.00am and 4.30pm. This includes arrivals of new guests. We do apologise for these restrictions.

We would ask all payments where possible be made by card payment.

From time to time there may be further changes to our terms and conditions, and we hope you understand that we will comply with any, and all, instructions from the Government. This list is not exhaustive, and we ask everyone to use common sense and consideration at all times.

Many Thanks
Martin and Claire